



2010 Water Districts Conference



Horseshoe Bay, Texas
September 2-3, 2010

TEXAS RURAL WATER ASSOCIATION

2010 WATER DISTRICTS CONFERENCE

September 2-3, 2010

Horseshoe Bay Marriott Hotel

200 Hi Circle North

Horseshoe Bay, Texas 78657

Telephone: (830) 598-8600

Networking Reception Sponsored by Smith-Blair Inc.



Don't miss the networking reception Thursday night! Attendees will have the opportunity to meet new friends and reconnect with rural water folks from around the state. Refreshments and light hors d'oeuvres will be served in the Horseshoe Bay Marriott Foyer from 5-6 p.m. Don't miss this opportunity to meet and greet industry professionals in a relaxing setting!

The Texas Rural Water Association is proud to announce the 2010 TRWA Water Districts Conference. This conference was designed by TRWA in an effort to better serve our district members.

Since water and sewer districts operate under a distinct legal and regulatory environment and exercise elective rights and duties, TRWA's Water Districts Conference will focus on those issues that are unique to our district members.

This year, special emphasis will be placed on public relations, personnel policies, ethics and more! These sessions will be of interest to both water district board members and their staff.

Additionally, this year we will offer a 4-hour Public Funds Investment Act renewal course on Wednesday, September 1, prior to the conference. This training is mandatory for most treasurers, chief financial officers, and finance officers of districts and political subdivisions. This is your last opportunity for renewal credit this year. Don't delay - sign up today!

This is an excellent opportunity to network with fellow districts while gaining valuable information directly related to you and your profession.

If you have any questions, please call Erica Ortego, member services director, at (512) 472-8591.

Thursday, September 2

7:45 a.m. - 8:30 a.m. **Registration and Continental Breakfast**

8:30 a.m. - 8:45 a.m. **Welcome and Opening Remarks**

8:45 a.m. - 9:45 a.m. ***Ethical Considerations in Water District Management**

This interactive session will give examples and discuss ethical issues in water district management and appropriate ways to handle conflicts amongst board members, employees and customers.

9:45 a.m. - 10:00 a.m. **Break**

10:00 a.m. - 11:00 a.m. **Practical Application of Personnel Policies**

This session will use examples and real-world scenarios to foster a dialogue about personnel policy development, implementation and application.

11:00 a.m. - 11:15 a.m. **Break**

11:15 a.m. - 12:15 p.m. ***Legal Update**

This session will discuss recent changes in federal and state laws and TCEQ rules that impact districts.

12:15 p.m. - 1:15 p.m. **Lunch Provided by TRWA**

1:15 p.m. - 3:15 p.m. ***Forging Partnerships to Address Growth**

This session will explore ways in which districts may work in cooperation with cities, developers and volunteer fire departments to meet growing service demands; and how best to communicate these and other important issues with customers. The presentation will be divided into three parts including a presentation, break out discussions with moderators regarding assigned scenarios, and then a wrap-up discussion where groups will be asked to share their solutions.

3:15 p.m. - 3:30 p.m. **Break**

3:30 p.m. - 4:30 p.m. **Adopting Orders Versus Resolutions**

This session will discuss what types of issues are addressed by orders and resolutions, procedures for adoption, and how to enforce them. The discussion will include information on notification requirements for publishing district rules and what types of rules should be published.

5:00 p.m. - 6:00 p.m. **Networking Reception Sponsored by Smith-Blair Inc.**

Complimentary - Optional

Friday, September 3

7:45 a.m. - 8:30 a.m. **Continental Breakfast**

8:30 a.m. - 9:30 a.m. ***Water District Fees**

Attendees will learn about the various types of fees that districts may charge to new and existing connections, how to properly calculate them, which are redundant, and when TCEQ approval is required.

9:30 a.m. - 9:45 a.m. **Break**

9:45 a.m. - 10:45 a.m. **Governmental Immunity**

The legal and regulatory framework in which water districts operate is constantly changing. This session will provide practical advice and insights into how to address recent changes and how to prepare for what lies ahead.

10:45 a.m. - 11:00 a.m. **Break**

11:00 a.m. - 12:00 p.m. **Hot Topics for Districts**

A panel of experts including TRWA staff will discuss the most up-to-date topics of concern and interest for districts and answer attendees' questions regarding district issues.

**Operator license renewal credit has been approved by TCEQ for attendance at this specific session. This is a tentative agenda and is subject to change without notice. Visit trwa.org for current agendas.*

WATER DISTRICTS CONFERENCE

REGISTRATION FORM

Please print or type information as it should appear on your name badge:

Name (as it appears on Driver's License): _____

TCEQ License #: _____ or SS#: _____ - _____ - _____

E-mail Address: _____

Title: _____

Company: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Phone: () _____ Fax: () _____

Conference Registration:

Registration fee includes admission to conference sessions, materials, refreshment breaks, lunch on Thursday and the networking reception Thursday night.

	<i>Early Bird</i>	<i>After August 2</i>	
TRWA Utility Member	\$325 per person	\$355 per person	\$ _____
Non-Member	\$375 per person	\$405 per person	\$ _____

September 1 - Public Funds Investment Act Training, 4-Hour Renewal Course:

TRWA Member	\$110	\$ _____
Non-Member	\$120	\$ _____

HOTEL INFORMATION: TRWA WILL BEGIN ACCEPTING ROOM RESERVATIONS FOR THIS CONFERENCE AT 8:00 A.M. ON JUNE 1, 2010.

PLEASE SEE NEW HOTEL CANCELLATION POLICY EFFECTIVE FOR ALL TRWA CONFERENCES AND CONVENTIONS

RATE: Horseshoe Bay Marriott Hotel, 200 Hi Circle North, Horseshoe Bay, TX 78657
\$159/night, single/double plus state and local taxes.

ARRIVAL DATE: ____/____/____ **DEPARTURE DATE:** ____/____/____

ROOM PREFERENCE:

_____ King, \$159/night + tax

_____ Double, \$159/night + tax

Total:

Payment Information:

Check enclosed (payable to TRWA)

Charge \$ _____ to my: MasterCard Visa AmEx

Acct. #: _____ Expiration Date: _____

Cardholder's Name: _____

Signature: _____

Billing Address: _____

HOTEL ACCOMMODATIONS:

TRWA will handle all attendee lodging requests on a first-come, first-served basis. Attendees will submit a room reservation form directly to TRWA, along with payment for one night's room charge plus applicable sales tax, which will be required to complete the reservation for each room reserved. **One night's room charge for the 2010 Districts Conference is \$168.54.** TRWA will charge the remaining balance to the attendee upon check-out. Attendees will be able to substitute the name on their room reservation no later than 24 hours before their arrival.

Any cancellations within 30 days of the arrival date at the hotel will result in automatic forfeiture of the one night's room charge and sales tax, with no exceptions or transfers to other conferences.

Hotel room cancellations made more than 30 days prior to the arrival date will result in a refund of the deposit.

TRWA will begin accepting room reservations for this conference at 8:00 a.m. on June 1, 2010. If you need overnight hotel accommodations, TRWA must receive this form by August 2, 2010 via fax or mail. The hotel will NOT accept room reservations directly. TRWA will send you a hotel room confirmation number after August 9, 2010.

REFUND POLICY:

TRWA will not issue a refund for a registration fee or event ticket if the cancellation is made within 30 days prior to the date of the start of the conference or the event, with NO exceptions granted. No exceptions or transfers to other conferences will be allowed. Refunds or transfers will be permitted at any time if the request is made 30 days or more prior to the start of the event.

REGISTER ONLINE - IT'S QUICK AND EASY!

TRWA now offers online registration for this conference! Visit www.trwa.org/conferences and save a stamp by registering online.

In accordance with Title III of the Americans with Disabilities Act, we invite any registrant to advise us of any disability and request for accommodations necessary for the disability. Please indicate any special needs on an additional sheet of paper.

Please return completed registration form and payment to:
Texas Rural Water Association • 1616 Rio Grande • Austin, TX 78701-1122
phone: (512) 472-8591 fax: (512) 472-5186
Registration is available online at www.trwa.org



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